

Al Pack's policy for an integrated management system

Through advanced technologies we produce high-quality, environmentally friendly and safe products from aluminium and offer our clients a high level of services. We introduce new and improve existing processes, to achieve a high level of product safety, environmental protection and to satisfy the needs of our customers.

Therefore we have decided:

- to apply all laws and other regulations related to our business
- to assess the needs and expectations of our customers and to fulfil them
- to approach every goal achievement through teamwork in order to maximise the contribution of every individual
- to continuously train all employees in order to meet customer demands and to achieve business goals
- to satisfy all requirements of our markets and to increase our competitive advantage through the use of modern technologies and new opportunities
- to invest in research and development with the goal of implementing advanced technologies and create innovative and safe products
- to invest in production, logistics, customer service and support with the goal to reach customer's expectations about quality, environmental policy, products safety and delivery punctuality
- to maximally reduce our production waste and to make sure that our products are recyclable
- to forge strategic alliances with our suppliers in order to work together to reduce our environmental footprint
- to build on long-term financial stability and professionally approach every subject with a high productivity
- to continuously work on the improvement of our quality assurance and control, environmental protection and product safety system.

We achieve these goals through the implementation, sustaining and improvement of our quality management systems, as well as environmental and product safety systems, which are in accordance with SRPS ISO 9001:2008, SRPS ISO 14001:2005 and FSSC 22000.

Subotica, January 2013.